

## Payment Terms

Deposits: A customer will be required to pay a deposit when purchasing a vehicle.

A deposit is a partial payment towards the purchase of the vehicle and is a commitment to purchase the vehicle.

A deposit should be paid once you have decided to purchase the vehicle.

The minimum deposit amount is 500.00

The maximum time a vehicle can be secured for purchase is 5 days unless otherwise agreed by us.

Should you not proceed with the purchase of the vehicle after paying the deposit, we shall be entitled to be compensated and will retain the £500.00 deposit in full to cover any damages, loss or expenses which we may have suffered or incurred by reason of your cancellation or default (including as a result of selling the goods at a lower value) and storage costs.

Payments:

All payments must be received from the person whose name is on the order form for the vehicle

We can accept any amount via debit card.

We can accept payment via credit card multiple cards. MasterCard and Visa cards are accepted.

We can also accept payment via bank transfer to the following details:

Account Name: Deane Vale Motors Ltd. Sort code 40-51-62 Account No 65056464

Reference (Required\*): Vehicle Registration \*

When sending payments via bank transfer, you must use the registration number of the vehicle being purchased as the payment reference. If we do not receive this information, your payment may not be allocated correctly and the completion of the purchase delayed. If you are unsure of what the vehicle registration is, please get in touch with us and we can provide you with this information.

Refunds:

When we are required to process a refund, we aim for this to be processed within 7-10 working days. If the original payment was made by card we will refund the card used. If the original payment was made via any other method then the refund will be made via bank transfer. You may be required to confirm your bank account details for compliance purposes.

We are only able to refund payments to the card or bank account that made the payment